Gayathri Das

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## Profile Summary

“Gayathri is an experienced and Strong IT Leader and an Agile Coach with 17+ yrs of experience inclusive of 10+ yrs of Project/Program Management (Agile/Waterfall) along with OKR adaptation experience. She is a proactive and meticulous delivery professional with excellent hands on experience on Project Management, Product Ownership and Process & Governance. She has led large, complex, global projects with the objective of being in-scope, on-budget, on-schedule, and consistent with quality standards. Her stakeholders include cross functional & global teams, developers to CXO level. She is also an ICAgile Certified Agile Coach. She is an excellent business partnership Leader backed with technology solutioning. She has Organization wide Digital transformation journeys for business functions involving CRM Systems, mobile applications, Web applications, Data Analytics(R&SAS) etc. She is business savvy, creative and known for her practical approach.”

## Skills

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| Non-Technical | | Technical | |
| Project Management & Methodologies |  | Applications Technologies  (CRM, Websites, Mobile Apps, Cloud technologies) |  |
| Business Partnerships |  | Database Technologies ( SQL, Teradata) |  |
| Stakeholder Management(VP ++) |  | Data Analytics(R,SAS) |  |
| Vendor Management |  | Oracle EBS |  |

# Experience:

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| **Global Project Manager – Agile Transformation**  **Mar 2019 - Present** | **Information Risk Management Org Transformation**   * Responsible for agile transformation program for all 5 regions of the Risk Management team * Work closely with Business heads of the regions and strategize the agile transformation plan * Build customized training for each of the teams and coach the agile methodology * Trained more than 30+ resources in agile methodologies and coached them on the day to day working with Agile rituals * Led the Agile Transformation program for the 5 regions * Lead the OKR adaptation program for the IRM team; build awareness, train the leadership(D-level and above) team and coach on the usage of the OKR system * Build the transformation journey for each of the regions, Provide the awareness, Project kick-offs, Workshops with leadership teams * Drive the agile ceremonies implementation in all regions through business heads (Top-Down approach) * Guide team in building userstories, planning using poker card method, plan releases, Kanban boards, etc | | |
| **Digital Program Manager –APAC**  **July 2016 to July 2018**  **Singapore** | **Projects:**  **PM Tools: JIRA, Confluence**  **Customer 360 platform**  Agile Coach for business, Roll out PM tools(JIRA,Confluence), product owner of Customer 360 digital platform (Euro 1M)   * Coach the business leaders to adapt Agile mindset and guide in building an incremental product development strategy * Build a Customer 360 platform and build a seamless customer journey through all customer touchpoints including websites, mobile app, CRM system, offline events. * PM the entire project from planning, discovery workshops, requirement gathering (owned the product backlog), sprint planning and release management, conduct UAT, Go-Live support and handover to support team   **Online Travel booking tool:**  Implementation and Change Manager for the rollout of the new Travel Agency AMEX (offline and online). Requirement gathering, integration mapping with multiple systems from book to pay cycle for Danone Singapore.  **HR Wiki App:** Build a handy mobile app for the SG staff (**iOS and Android**), through which they get access to all policies, benefits, contacts, announcements, other app links, etc.   * Requirement gathering, Vendor Selection and sourcing, technical requirement specifications, plan & execute delivery of app, handover to support   **R&D Digital Clinical Study(EDB Grants):** Support and co build digital roadmap for the digital transformation of their clinical studies. Areas explored for digitization included baby behaviour, cry, nutrition, Stress, Stools. Mobile app(**Android and iOS**) to support all the above mentioned areas, along with analytics to predict baby behaviour was provided. Act as the technology advisor and provide technology solutions for their business functions | | |
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| **Senior Project Manager**  **Nov ‘15 to Jun ‘16** | | **PM Tools: Trello, Google Sheets, Microsoft Project**  **Last Mile Delivery Mobile app**   * Participate in the daily Standups, Sprint planning and * Project Manager for Developing and delivery of LMP mobile app(Android & iOS) for consumer delivery person for 6 countries of SG, MY, TH, VN, ID, PH * Product Owner of the requirements for the Mobile app by working closely with the logistics & distribution teams of the SEA countries * Vendor partnership with start up (FAREYE) for collaborative and pragmatic product development   **Management reports to Board of Directors**   * Collaborate with CTO & team with GFG companies(Namshi, Zalora, Jabong, Dafiti,Iconic) and source data for the management reports * Work with Chief data modellers to prioritize the data requirements from the DWH perspective and integration with other reporting systems |
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| **Project Manager**  **Mar 2015 to Sep 2015** | | **PM Tools: Microsoft Project, Excel**   * Identify data sources required for Board level reporting and sources data from these companies to common DWH * Project Manager for plan and execute 6 projects involving Analytical Modeling across technologies like R,SAS,Teradata. * Business Partnership with ATM, Consumer Experience, Audit teams to understand their requirements in detail and translate the requirement into concrete deliveries through Astar team * People Manage a team of Technical Lead, Data scientist, ETL developers and Data analysts |
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| **Project Manager**  **Mar 2013 to Nov 2014** | | **Lifecycle Technology Management project (Store Backend Systems)**  **PM Tools: Clarity, Microsoft Project**   * Application owner of Store Backend applications * Plan lifecycle technologies transition from ASP to .NET for 300+ applications across 5 years * Project Manager for Application lifecycle project from Plan,develop, evaluate & Release (Agile) ( 2 projects with budgets of USD 500K each) * Work closely with Architects, PMO governance, Infrastructure teams and project plan and execution * Source and Vendor manage for the development and testing of these apps * Manage the complete delivery of the projects across 2000+ stores in the US, by aligning with the Release Management team |
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| **Project Manager**  **Dec 2008 to Feb2013** | | **PM Tools: Oracle Project(Limited access)**   * Oracle apps Techno – Functional consultant & Presales for multiple projects for clients like Fairpoint Communications, Abu Dhabi Health Authority, Norway Postal Department for modules inclusive of HR, Finance, CRM * Project Manager for Technology projects (Waterfall) for the client IKEA for project planning, Budget and project finance and resource planning * Vendor Management for IKEA (sourcing, contract negotiation, Procurement, Payment cycle) for 50 vendors |
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| **Consultant**  **May 2007 to Dec 2007** | | * Oracle EBS implementation of HR, Finance, CRM modules for the client Subex * Work Closely with CFO & team, capture business requirements and design Functional specs for the technical team * Technical lead to design, develop and deliver HR reports like Appraisal reports, Normalization, headcount etc |
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| **Functional Consultant**  **Oct 2005 to Apr 2007** | | * Work on multiple versions of the Oracle Apps EBS suite and validate the functional flows for HR and CRM * QA check and automate the test flows using in house tool and adhere to the release timeline * Collaborate with release team for timely release to the market |
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| **Implementation Consultant**  **Mar 2004 - Sep 2005** | | * Being a part of the Implementation team and implement the Finacle CRM product for banking clients like ABN AMRO, Dubai, ICICI, Mumbai * Conduct UAT, prepare training manuals and conduct end user training |
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| **Sourcing Specialist**  **Jul 2002 - Mar 2004** | | * Source electronic components for New Product launches * Coordinate with production planning team and source components accordingly * Negotiate with vendors on price and contract terms for new vendors * Coordinate with plant operations and ensure the New product proto are delivered to the client on time |

# Education

Bachelor of Engineering in Electronics and Communications (1998-2002)

Executive General Management from IIM, Bangalore (2011-2012)

ICAgile Certified Agile Coach